

**This Business Is Not BBB Accredited**

# S.J. Louis Construction Inc

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## Menu

### Business Information

(320) 253-9291

**35 years in business**

1351 Broadway St W  
Rockville, MN 56369

BBB File Opened: 08/28/2002

Business Started: 01/31/1983

Business Started Locally: 01/31/1983

Business Incorporated: 01/31/1983 in MN

### Type of Entity

Corporation

### Business Management

- James Schueller, President

### Business Category

- General Contractor

### Service Area

We service the following area(s): Central MN

### Alternate Business Names

- S.J. Louis Construction

### Industry Tips

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**BBB Tip: Hiring a Contractor (<https://www.bbb.org/en/us/article/tips/14081-bbb-tip-hiring-a-contractor>)**

### Licensing, Bonding or Registration

This business is in an industry that may require professional licensing, bonding or registration. BBB encourages you to check with the appropriate agency to be certain any requirements are currently being met.

## Reviews & Complaints

[View Customer Reviews \[2\]](#)

[View Customer Complaints \[0\]](#)

Click here for detailed explanation of how BBB processes Customer Complaints

SORT BY: Date ▼

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1/31/2018

J. W.

**Negative**



### Review

We hired this firm to install infrastructure to 58 lots. It was a project that payed out over a million dollars. We were proposing to sue this firm but due to 10 year impose we could not pursue. We had over 20 lots that service lines to homes had major or moderate sages due to poor installation. When we contacted them their response was their 10 year repose has passed and were no longer accountable to correct.

### Comments

#### Comment from the Business

This customer's comment is an unreasonable accusation. The project referenced was installed and accepted sometime on or before August 1, 2006. The Customer had a full time inspector onsite and all the work was inspected and accepted by the Customer's inspector at the time. There have been no complaints until now, more than 10 years later. To make the accusation that the issues are related to installation is unreasonable.

by Business on 2/10/2018 Chat with BBB



**Comment from the Customer**

Although the 10 year law gave this construction company a timely gift, it does not preclude the fact that we had 20 service lines that were installed incorrectly and we are now stuck to pay out again for the correction. If you hire this firm make sure you have a inspector on site during the entire construction. I would also recommend that you add a clause that requires the contractor to video camera there work one to two years after work is completed. I would not recommend this contractor to anyone since they run on the 10 year rule versus doing what is right.

by Customer on 2/12/2018

Was this review helpful?  Yes  No

[1] person found this review helpful

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5/22/2017

Larry

**Negative**

**Review**

On the morning of 5-15-17, The workers in this business hit my power line leading to my home with a crane while working a project on E.22nd Street in Des Moines, Iowa. This incident created a loud "BOOM" noise and major electrical "ARC" that not only left me without regular power to my house, but we had an intermittent power surge from early morning until about 7pm that evening. I know this because my wife was home at the time of the incident After I got home from work, around 4:30 pm, I called MidAmerican Energy to report my power problem, since it was still a problem, and we thought that the construction crew would have had it resolved by then. MidAmerican Energy promptly sent out a crew to restore my power. After they investigated the situation, I asked MidAmerican if they knew of this incident prior to me calling them, and they said they had NOT. It was THEN that I was told by MidAmerican that I should shut off anything electrical until they restored my power. Also don't be surprised if a lot of my stuff that is plugged in is damaged, or destroyed. Within about 90 minutes, my power was restc problem with S.J. Louis abou

Chat with BBB



because of how S.J. Louis moved my power pole to do their construction project. I need to point out, that I called the Office of S.J. Louis two times and left messages that were never returned about my power problem. Also it wasn't until I talked with a neighbor about my power a few days AFTER this incident, that the people in charge of this construction crew bothered to talk to me about this event ever happening. They say they knocked on my door a few times, but they never left a card, or notice in my door or mailbox to even suggest that they were trying to contact me, to let me know what had happened. I asked the Superintendent why my calls to his office were never answered, and he said that the office people were "busy" doing other things. Thankfully I have homeowners insurance, because now we have to replace a lot of major electrical related things in the house because the power surge destroyed them. I also need to point out that if it weren't for my neighbor running out of his house and standing in front of the crane, while calling out to the foreman to come talk to him, that this same crew were going to wipe out his water shut off valve because they didn't know where it was, even though they had identified this water valve earlier in the process.

Was this review helpful?  Yes  No

[0] people found this review helpful

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## BBB Rating Scorecard

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S.J. Louis Construction Inc

A+

[BBB Rating System Overview](https://www.bbb.org/council/overview-of-bbb-grade) (<https://www.bbb.org/council/overview-of-bbb-grade>)

### Customer Review Rating:

The BBB Customer Review Rating represents the customer's opinion of the business. The Customer Review Rating percentages are based on the total number of positive, neutral, and negative reviews posted.

100%

[0] [Positive Reviews](https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews&reviewtype=positive) (<https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews&reviewtype=positive>)

[0] [Neutral Reviews](https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews&reviewtype=neutral) (<https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews&reviewtype=neutral>)

[2] [Negative Reviews](https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews&reviewtype=negative) (<https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews&reviewtype=negative>)

[2] [Total Customer Reviews](https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews) (<https://www.bbb.org/minnesota/business-reviews/general-contractor/s-j-louis-construction-inc-in-rockville-mn-50002561/reviews-and-complaints?section=reviews>)

This business has no complaints filed

### Composite Score:

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S.J. Louis Construction Inc has received 3.68 out of 5 stars based on 2 Customer Reviews and a BBB Rating of A+.

Comprised of 67% BBB Rating and 33% Customer Review Rating.

The BBB Customer Review Rating represents the customer's opinion of the business. The Customer Review Rating percentages are based on the total number of positive, neutral, and negative reviews posted.

The BBB letter grade represents the BBB's opinion of how the business is likely to interact with its customers. The BBB grade is based on BBB file information about the business. In some cases, a business' grade may be lowered if the BBB does not have sufficient information about the business despite BBB's requests for that information from the business.

The BBB Customer Review Rating plus the BBB Rating is not a guarantee of a business' reliability or performance. BBB recommends that consumers consider a business' BBB Rating and Customer Review Rating in addition to all other available information about the business.

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When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB Business Profiles generally cover a three-year reporting period. BBB Business Profiles are subject to change at any time. If you choose to do business with this business, please let the business know that you contacted BBB for a BBB Business Profile.

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